



Can stainless steel sinks rust?

This question can be answered with a definite "No", provided that the sink is cleaned regularly and exposed to typical domestic wear and tear. Please follow the advice below regarding using and caring for your stainless steel sink:

- Remove dirt and limescale deposits on a regular basis.
- Do not use cleaning agents containing chlorine (generally sodium hypochlorite) or hydrochloric acid.
- If you use steel wool for cleaning, it must be made of non-rusting stainless steel.
- Avoid lengthy contact with salty liquids.
- Avoid direct or prolonged contact with rusting iron objects (cast-iron pans or iron filings).
- Do not use your sink for dyeing or bleaching fabric or hair.

How do stains appear on the surface of the sink?

These stains usually involve limescale deposits, which appear depending on the hardness of the drinking water (information supplied by regional water suppliers). These limescale deposits retain dirt particles to a greater extent, with the result that unattractive stains form in only a short period of time.

Small iron and rust particles from the water mains network may also make it appear as though there are rusty marks, particularly in the case of new buildings or when repairs are being carried out to the mains pipelines, and where cast-iron water pipes are involved.

How can stains be prevented?

Such stains are best prevented by wiping the sink dry after use. If stains do appear, however, remove them using any standard commercial cleaning agent suitable for cleaning stainless steel sinks, which also dissolves limescale. We recommend using Stahlfix and a SPONTEX stainless steel cleaning sponge for optimum daily cleaning of your sink. This thoroughly cleans the stainless steel surface and cares for it appropriately.

Why do new sinks show the first scratches within a few weeks of use?

How can these first scratches in stainless steel sinks be minimized?

Our stainless steel sinks are manufactured with great care and in accordance with the latest production and processing techniques. The stainless steel we use is subject to strict quality controls ensuring a consistently high quality of sink. Current state-of-the-art technology cannot, however, guarantee that 18/10 stainless steel is completely scratch-resistant. Thus, the appearance of minor scratches is normal. Regular care using recommended cleaning agents such as BLANCOPOLISH and SPONTEX stainless steel sponges will ensure a silky smooth, shining and relatively scratch-resistant surface which is very durable after approx. 2-4 weeks.